



WEST COAST COUNTERTOPS, Inc.

Solid Surface Products - Plastic Laminate - Quartz/Stone

(800) 734-8799



Warranty Information

West Coast Countertops, Inc. warrants All Global Surfaces, Inc. products from defects or workmanship for one year from the time of purchase.

Cleaning Surfaces & Sinks

Surface should be cleaned on a regular basis with soap, water and an ammonia-based cleaner with a sponge or damp cloth, and towel dry.

To remove severe and difficult stains,

- If you have a dull finish, you can use an abrasive cleaner and a green Scotch-Brite (registered trademark of the 3M Company) pad in a circular motion.
- If you have a semi-gloss finish, you can use a Soft Scrub cleaning bleach and a white Scotch-Brite pad in a circular motion.
- If you have a high-gloss finish, use a Soft Scrub cleaning bleach and a sponge (not an abrasive pad) in a circular motion. A white polishing compound in a circular motion will also produce the same results

Contaminants that you can clean with Water

Alcohol, Alkaline Solution, Coffee, Fruit Juice, Household Soap, Hydrogen Peroxide, Milk, Nail Polish Remover, Olive Oil, Shoe Polish, Soy Sauce, Synthetic Detergent, Tea, Vinegar, Water-soluble Ink

Contaminants that you can clean with Household Cleanser

Cosmetics, Crayon, Eye Shadow, Hair Dye, Iodide Solution, Ketchup, Oleaginous Ink

Materials that can damage Global Stone Surfaces

Commercial strength cleaner such as Ketones, Strong Acids, and Solvenated Chlorine

Disinfecting Surfaces and Sinks

To disinfect Global Stone, wipe with diluted household bleach, (1:1 ratio water to bleach solution)

Removing cuts & Scratches

Never cut directly on Global Stone Surfaces. A cutting board should always be used. You should also be careful not to subject the surface to any strong impact.

- If you have a dull finish: Sand with fine sandpaper either 180-grit (120 micron) or 220-grit (60 micron) until the cuts and scratches are gone. To renew finish use an abrasive cleaner and a green Scotch-Brite pad in a circular motion until all surface blends again.
- If you have a semi-gloss finish: Use a 400-grit (30 micron) sand paper, and to renew your finish use a nonabrasive cleaner and a white Scotch-Brite pad.
- If you have a high-gloss finish: Use a 400-grit (30 micron) or 600-grit (20 micron) sandpaper, and to renew your finish buff surface with a polishing compound and a low speed (1500-2000 rpm) polisher with a wool pad, then wax to achieve high-gloss finish.

* Circular motion should be used at all times when sanding or polishing on Global Stone Surfaces.



WEST COAST COUNTERTOPS, Inc.

Solid Surface Products - Plastic Laminate - Quartz/Stone

(800) 734-8799



Preventing Damage

Global Stone can be easily repaired in most cases if accidentally damaged. To help prevent any permanent damage to your Global Stone surface please follow these guidelines.

- **Heat Damage:** Global Stone has a higher resistant value to heat than other countertop materials, but setting hot pans or appliances that generate heat such as frying pans or pots directly on the surface can still damage it. Always use a trivet with rubber feet or a hot pad to protect the surface from heat. Please avoid long-term exposure to heat over 80C (170F).
- **Other Damages:**
 - Exposing Global Stone to strong chemical i.e. paint remover, oven cleaners, etc. **Note:** If surface is exposed to these chemicals, promptly rinse with water. Continuous contact of this sort over a long period of time can cause spots and require considerable sanding to remove.
 - ❖ **Never cut directly on Global Stone Surface.**
 - ❖ **Always use a cutting board.**
 - ❖ **Always run cold water when pouring boiling water into sinks.**
 - ❖ **To remove nail polish, use a non-acetone-based nail polish remover and rinse with water.**

Note: Any of the above damage can affect the surface color and finish. Dark colors may require