



# WEST COAST COUNTERTOPS, Inc.

*Solid Surface Products - Plastic Laminate - Cultured Marble*

**(800) 734-8799**



## General Product Care & Maintenance – Quartz

Quartz is a natural surface made by a fusion of quartz and resin materials. Quartz is naturally beautiful, incredibly durable, is scratch-resistant, stain-resistant, and its durability makes it ideal for today's kitchen and bathroom surfaces. Quartz does not require sealing, re-polishing or reconditioning. It's smooth and impervious surface is unsuitable for bacteria and microorganism to harbor and grow.

### Cleaning Instructions

- For everyday cleaning use a soft sponge or dishcloth with warm water.
- For stubborn or greasy clean-ups use a gentle liquid cleaner like Mr. Clean, 409, Simple Green, Fantastic etc. or ordinary dish washing detergent e.g. Palmolive with warm water and a "White Scotch Brite".
- Never use red or green Scotch Brite as they contain aluminum oxide (the same abrasive in sand paper) and may dull the finish.
- Do not use abrasive cleaning agents like Comet and Ajax. If needed, Bon Ami and Bar Keepers Friend are both approved non-abrasive cleaning powders that will clean without affecting the finish.
- Though most common household cleaners have no effect on quartz, never allow your countertop to come in contact with drain cleaners, paint strippers or products containing Hydrofluoric acid, Methylene chloride, Trichloroethylene or any product with a very high or very low PH. These types of chemicals may etch or discolor the surface.
- There is no need to seal your countertop. Sealers cannot penetrate quartz and remain on the surface. Eventually the sealer will wear off unevenly in high use areas causing the polish to appear inconsistent.
- Quartz is scorch resistant and under normal conditions is not affected. Always use a trivet or hot pad between the countertop and any heat generating device including but not limited to crock pots, deep fryers, hot pots and pans or electric skillets. Sudden or rapid change of temperature or sustained heating, especially near edges and cut outs, may create enough thermal expansion energy to cause your countertop to crack. Damage caused by thermal expansion is not covered under the warranty.
- Follow these simple care and use guidelines and your quartz countertop will provide you with many years of trouble free use.

### Warranty

Please see separate Warranty Documentation.

### Notice

This General Care & Maintenance document serves as a general guide. West Coast Countertops, Inc. makes not guarantees with the information provided within this document.