



## **RED WING WARRANTY**

### **LIMITED WARRANTY RELATING TO RED WING BRANDED FOOTWEAR:**

Footwear products bearing the “Red Wing” or “Red Wing Shoes” label are warranted against defects in workmanship and materials. If within 12 months of purchase, a defect occurs in a Red Wing branded footwear product as the result of normal use, Red Wing will repair the defect or exchange the product. Product failures caused by excessive or abusive wear conditions do not qualify for exchange or purchase credit. This warranty is available only to the original purchaser and is not transferable. No adjustment will be given without the original receipt of purchase. You must return your footwear to the Red Wing Shoe dealer from which the footwear was purchased.

**DISCLAIMER:** The limited warranty relating to Red Wing branded footwear is in lieu of any other express warranty. No agent, employee or representative of Red Wing has any authority to bind Red Wing to any affirmation, representation or warranty concerning Red Wing branded footwear products, except as stated herein. Red Wing shall not be liable for any consequential, incidental or punitive damages.

This limited product warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Any implied warranties shall be effective for a period not exceeding 12 months from the date of purchase. Some states do not allow manufacturers to impose time limitations on certain implied warranties, so the above limitation may not apply to you.

### **30-DAY UNCONDITIONAL COMFORT GUARANTEE:**

If during the first thirty (30) days immediately following your purchase you are not satisfied with the comfort of your Red Wing branded work footwear for whatever reason, Red Wing will refund the purchase price to you, no questions asked, provided you still have your dated receipt of purchase. No adjustment will be given without the original receipt of purchase. You must return your footwear to the Red Wing Shoe dealer from which the footwear was purchased.

Limit one return per customer. This guarantee does not apply to WORX, Red Wing Heritage, Irish Setter or Vasque branded footwear.

## **CHANGE NOTICE**

We have made every effort to make this catalog (or price list) accurate. Due to improvement of product performance and availability of materials, there may be specification changes made during the year. Red Wing Brands of America, Inc. reserves the right to discontinue or drop products, sizes, widths or styles without prior notice. Policies, specifications and designs are subject to change without notice. For current warranty information, including return policies, please visit our website at: [www.redwingshoes.com/red-wing-shoes-warranty](http://www.redwingshoes.com/red-wing-shoes-warranty)



## **WORX WARRANTY**

### **LIMITED WARRANTY RELATING TO WORX FOOTWEAR:**

WORX branded footwear products are warranted against defects in workmanship and materials. If within 6 months of purchase, a defect occurs in a WORX branded footwear product as the result of normal use, Red Wing Brands of America, Inc. ("Red Wing") will repair the defect or exchange the product. Product failures caused by excessive or abusive wear conditions do not qualify for exchange or purchase credit. This warranty is available only to the original purchaser and is not transferable. No adjustment will be given without the original receipt of purchase. You must return your footwear to the WORX dealer from which the footwear was purchased.

**DISCLAIMER:** The limited warranty relating to WORX branded footwear is in lieu of any other express warranty. No agent, employee or representative of Red Wing has any authority to bind Red Wing to any affirmation, representation or warranty concerning WORX branded footwear products, except as stated herein. Red Wing shall not be liable for any consequential, incidental or punitive damages.

This limited product warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Any implied warranties shall be effective for a period not exceeding 6 months from the date of purchase. Some states do not allow manufacturers to impose time limitations on certain implied warranties, so the above limitation may not apply to you.

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## **IRISH SETTER WARRANTY**

### **LIMITED WARRANTY RELATING TO IRISH SETTER FOOTWEAR:**

This warranty is available only to the original purchaser and is not transferable. No adjustment will be given without the original receipt of purchase. You must return your footwear to the Irish Setter dealer from which the footwear was purchased.

Irish Setter Work branded footwear products are warranted against defects in workmanship and materials. If within 6 months of purchase, a defect occurs in an Irish Setter Work branded footwear product as the result of normal use, Red Wing Brands of America, Inc. ("Red Wing") will repair the defect or exchange the product. Product failures caused by excessive or abusive wear conditions do not qualify for exchange or purchase credit.

**DISCLAIMER:** The limited warranty relating to Irish Setter branded footwear is in lieu of any other express warranty. No agent, employee or representative of Red Wing has any authority to bind Red Wing to any affirmation, representation or warranty concerning Irish Setter branded footwear products, except as stated herein. Red Wing shall not be liable for any consequential, incidental or punitive damages.

This limited product warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Any implied warranties shall be effective for a period not exceeding 6 months from the date of purchase. Some states do not allow manufacturers to impose time limitations on certain implied warranties, so the above limitation may not apply to you.

## **CHANGE NOTICE**

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### Value-Added Benefits:

#### **Life-Time Tune-Up**

With every purchase, Red Wing provides a ***Life-Time Tune-Up*** service (at participating Red Wing Shoe Stores). This includes complimentary boot oiling, polishing, leather conditioning, hooks, eyelets, shoe laces and other minor stitching and shoe repair, **regardless of how long you've owned your Red Wing, Irish Setter Work or WORX footwear**. These are services we provide at no charge to your employees. The long-term life and daily comfort of your employee's footwear will be extended by allowing us to apply the proper boot care products.

This offer also serves to as a cost-saver to your company; by extending the life of your employee's work footwear, the need to replace their boots less often enables you to channel those saved dollars towards other safety projects.

These complimentary services are unmatched in any industry, and are the basis of the relationship Red Wing Shoe Company builds with each customer.

The ***Life-Time Tune-Up*** addresses many issues that may arise outside of the normal warranty. In the event of a more serious problem, your Red Wing Shoe retailer will be happy to promptly address the issue on a case-by-case basis.

No other manufacturer provides anything like Red Wing's ***Life-Time Tune-Up***. No other Manufacturer/Work Footwear Retailer has over 1500 distribution locations. And no other manufacturer has the reputation of the Red Wing Shoe Company.

**Just ask our customers!**

#### **Employee Benefit Discount**

Red Wing Shoe hopes that we can serve as your "lifestyle" footwear provider as well as meeting your employee's work place footwear needs. That is why we strongly encourage our participating Red Wing Shoe Stores to extend a 10% discount off our MSRP pricing towards your employee's secondary lifestyle purchases for their hunting, fishing, hiking and casual dress purchases.