



Results for:
Incident Investigation Procedures

Company Name:
Pacific Utility

Points:
90 out of 100

Duration:
4 min, 58 sec

Percentage:

90.00%

Employee Name:
Arnol Martinez

Title:
Incident Investigation Procedures

Date finished:
Dec Thu December 2019 08:13

Date started:
Dec Thu December 2019 08:08

Question 1 of 10

Items that should be in an investigation kit include a digital camera, measuring tape, and investigation forms.

Correct answer: (A)

Selected answer: (A)

A) True

B) False

Question 2 of 10

The purpose of an investigation is not to obtain facts, but to offer personal opinion of what happened.

Correct answer: (B)

Selected answer: (B)

A) True

B) False

Question 3 of 10

Witnesses are often uncomfortable making statements about what they may have seen.

Correct answer: (A)

Selected answer: (A)

A) True

B) False

Question 4 of 10

When interviewing witnesses, it is best to interview them as a group.

Correct answer: (B)

Selected answer: (B)

A) True

B) False

Question 5 of 10

The root cause of an incident is never: "He needs to be more careful", or "He needs to use common sense."

Correct answer: (A)

Selected answer: (B)

A) True

B) False

Question 6 of 10

In the video there was a case scenario of a man falling 18 feet. How many anchors were shown on the roof in the area where he was working?

Correct answer: (A)

Selected answer: (A)

A) 1

B) 2

C) 3

Question 7 of 10

Determining the root cause and contributing factors to the incident are two important elements of an investigation.

Correct answer: (A)

Selected answer: (A)

A) True

B) False

Question 8 of 10

Management should review investigations and determine what corrective action should be implemented, if any.

Correct answer: (A)

Selected answer: (A)

A) True

B) False

Question 9 of 10

Why is it better to use the term "Incident Investigation" instead of "Accident Investigation"?

Correct answer: (A)

Selected answer: (A)

A) Because the word "accident" implies it is a random event that could not have been prevented.

B) Because most incidents are not preventable.

Question 10 of 10

A witness interview should be conducted in the language of the one being interviewed.

Correct answer: (A)

Selected answer: (A)

A) True

B) False